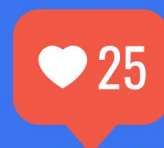




SIGNAL APP



Our center uses the Signal App for daily communications and to share updates, notices, important events/activities, reminders, photos and more securely between staff and families. **Please be reminded that all photographs posted by Kids Club staff are the property of BCCA and Kids Club and group photos may not be shared or posted online or on social media.**

If you have not done so already, please download the Signal App and send a message using the app itself to Ms. Theresa at (604) 616-9740 so that she can add you to the relevant chat(s) for your child(ren)'s group(s).

Be a Courteous Group Chat Member

- When comments and messages that are irrelevant to the group flood the group chat, it can be easy for some parents/families to miss or overlook important messages from OSC staff and supervisors.
- Multiple irrelevant message alerts can be distracting to working parents who cannot turn off alerts in case it is an urgent matter regarding their child(ren).

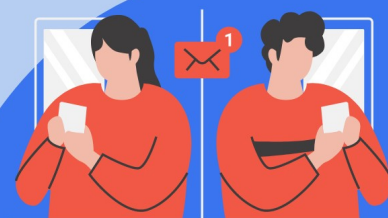


- We will share updates, news, upcoming important dates. etc. via the Signal app. Monthly newsletters will not be available online or in our classrooms.
- Staff and supervisors do their best to ensure the important dates are all correct, however if there are any errors, changes or discrepancies, please inform us as soon as possible.

No More Newsletters

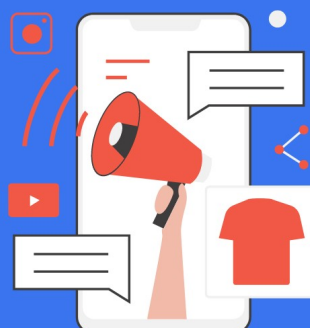


Message Us Directly



We request that all parents/families message the lead teacher or OSC supervisor directly on Signal with any information that only pertains to your child(ren) and not to the whole group.

We appreciate your cooperation in this matter!



Additional Family Members in the Chat

If you would like to add a spouse or grandparent who will be picking up your child from Kids Club and may need to be privy to group messages, you are welcome to add that individual by sending them the "Group link" which can be found in "Group settings". Please note they will have to download the Signal app first.

For any further support with our Signal App, please contact a group supervisor directly. Thank you!